

Import & Export Profiles

Before you can start import/export of the products, you first need to create a profile and set some preferences.

In your PrestaShop back-end panel, navigate to Shop Parameters → Wise2Sync. Click on the Profiles tab on the top. In this article we will explain more details how to set up profiles.

There are two types of profiles which are split into two grids:

- Product Import
- Product Export

Both types share same general settings and some individual settings.

Profile General Settings

Lets say are going to import products to your store. Click "New Import Profile" in the top right corner and a form will open:

Profile Active

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Name of the Profile

Profile execution Frequency

Every

12 Hours

This is where you would define how often you want execute the profile. We recommend creating new products to be scheduled once a day at night and stock&price update few times during the day.

Profile execution Frequency

0 */12 * * *

You can use CRON expressions here. For example: "0 4 * * *" would execute this profile every day at 4:00 at night.

Profile Active

Enable or disable this profile. Heartbeat will ignore inactive profiles and will not schedule tasks.

Name of the Profile

You can give this profile a name (f.e. Product Stock&Price update etc.). Use this for your own reference.

Profile execution Frequency

How often a Heartbeat should schedule tasks based on this Profile. If you are going to use multiple export/import profiles, make sure they have enough time between them. Heartbeat will not start new task if the previous is not finished yet.

Import Profile

If you are creating an Import Profile, you will need to set the following settings:

Product Source	<div>[PrestaShop Data Export] Product import</div> <div>Select Product export profile from your account in https://app.wise2sync.com. If list is empty, make sure entered valid API Access Token in module configuration section and you have a least one PrestaShop type export profile in https://app.wise2sync.com.</div>
Mode	<div>Create New & Update Existing</div> <div>Create New Products - would only create products that are not in your shop. It would also update stock & price of existing products, add images and update combinations (slower). Update Stock & Price and Update Stock modes will only update existing products (faster).</div>
Skip Products w/o Images	<div><input type="checkbox"/></div> <div>If set to yes, products that do not have any images will not be imported. Only applies to "Create New & Update Existing" import mode.</div>
Update Product Categories	<div><input type="checkbox"/></div> <div>If set to yes, existing product category will be updated based on the data we receive from app.wise2sync.com. Only applies to "Create New & Update Existing" import mode. Keeping this enabled slows down the process.</div>
Update Product Supplier	<div><input type="checkbox"/></div> <div>If set to yes, existing product supplier will be updated based on the data we receive from app.wise2sync.com. Only applies to "Create New & Update Existing" import mode. Keeping this enabled slows down the process.</div>
Disable Missing Products	<div><input checked="" type="checkbox"/> Yes</div> <div>Once Heartbeat finishes processing all products, it will check if there are any products missing in the import with your reference prefix "WSX-". Set this feature to YES, if you want disable missing products (f.e. supplier removed product from their system or these products are not available anymore in your export profile in app.wise2sync.com). This will also set Quantity to 0 for missing combinations.</div>
Import Limit	<div></div> <div>Set limit to how many products should be added to import queue. Leave blank to import all products. This is useful for testing purposes, when you do not want to import all products but just certain number.</div>

Product Source

Select Product export profile from your account in <https://app.wise2sync.com>. If list is empty, make sure entered valid API Access Token in module configuration section and you have a least one PrestaShop type export profile in <https://app.wise2sync.com>.

In the drop-down you might see more items. Make sure you select the one with [PrestaShop Data Export] in the brackets.

Mode

There several modes how import can be done:

- Create New Products - would only create products that are not in your shop. It would also

update stock & price of existing products, add images and update combinations (slower). We recommend to execute this at night.

- Update Stock&Price - will only update existing products (faster). If needed, you can execute it during the day.

Disable Missing Products


Once Heartbeat finishes processing all products, it will check if there are any products missing in the import with your [reference prefix](#). Set this feature to YES, if you want disable missing products (f.e. supplier removed product from their system or these products are not available anymore in your export profile in app.wise2sync.com). This will also set Quantity to 0 for missing combinations.

Import Limit

Set limit to how many products should be added to import queue. Leave blank or set to 0 to import all products available in app.wise2sync.com. This is useful for testing purposes, when you do not want to import all products but just certain number (limit).

Export Profile

If you are creating an Export Profile, you will need to set the following settings:

Only Active	<input checked="" type="checkbox"/> Yes If set to yes, only products that are Active will be exported.
Product Visibility	<div>Everywhere </div> Only products with selected visibility will be exported.
Skip Products w/o Images	<input type="checkbox"/> If set to yes, products that do not have any images will not be exported.
Only In Stock Products	<input type="checkbox"/> If set to Yes, only products with Quantity > 0 will be exported.
Prices incl. Tax	<input type="checkbox"/> If set to YES, product prices will be exported with Tax included.
Export Limit	<div></div> Set limit to how many products should be exported. Leave blank to export all products. This is useful for testing purposes.

Only Active

If set to yes, only products that are Active will be exported.

Product Visibility

Only products with selected visibility will be exported. The following options are:

- Everywhere
- Catalog Only

- Search Only
- Nowhere

Skip Products w/o Images

If set to yes, products that do not have any images will not be exported.

Only In Stock Products

If set to Yes, only products with Quantity > 0 will be exported.

Export Limit

Set limit to how many products should be exported. Leave blank or set to 0 to export all products. This is useful for testing purposes, when you do not want to export all products but just a fraction.

Profiles Grid

Once you've created some profiles, profiles list will display some information. If profile is Active, you can schedule it to be executed next time Heartbeat runs.

Task Manager
Profiles
Configure

Import Profiles (2)

ID	Profile	Cron	Mode	Updated At	Active		
2	Product Update #2	0 */12 * * *	Update Stock&Price	2021-02-16 16:23	✓		
1	Product Upload #1	0 */12 * * *	Create New & Update Existing	2021-02-16 16:23	✓		

Delete
 Schedule Now

Export Profiles (1)

ID	Profile	Cron	Mode	Updated At	Active		
3	All Products Export	0 */12 * * *	N/A	2021-02-15 12:50	✓		

